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Highest quality healthcare

Improving services to ensure that everyone has access to world-class healthcare when and where they need it.

This category includes programs, initiatives, innovations or improvements that:

- Demonstrate better health services through accessibility and upgrading.
- Provide opportunities for people to have quicker and easier access to the healthcare system.
- Extend quality services into regional and remote communities.

Judging criteria

Innovation and outstanding delivery

Weighting: 40%

- Initiative shown by the team in identifying the potential for improvement to systems or service provision to the people of NSW.
- Evidence of innovation in responding to a problem, opportunity, or new policy, and in the delivery of the project.
- Commitment to public sector values, leadership, collaboration, excellent customer focus, stakeholder engagement
- Perseverance and dedication throughout project to ensure success.
- Was the project completed on time and within budget?

Benefits and results

Weighting: 40%

- How well did the work improve systems, services or outcomes for the people of NSW?
- How did the project or initiative contribute to targets/goals? Evidence of tangible results, showing your benchmarks and improvements (percentages and numbers).
- Is the project or initiative transferable or scalable, could it be adapted for other types of projects or organisations? For smaller projects or initiatives where the impact/reach might be smaller or targeted,

transferability and scalability will weigh in when these initiatives are being comparing against larger projects with a broader impact/reach.

Above and beyond

Weighting: 20%

- Did the team go above and beyond their normal duties?

- Does the work succeed where others have failed?

- Is the project or initiative transferable or scalable, could it be adapted for other types of projects or organisations? Or, has the work been extended or applied in other areas of or outside of the organisation?